



National Collaborating Centre
for Indigenous Health



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Unlocking Healthcare:

Effect of Provider Bias on Patient Health Outcomes

The following section provides questions to consider prior to watching each scenario.

After watching each scenario, the video will prompt you to consider reflection questions.

Scenario 1: Mental Health & Substance Use

Questions to consider:

- ❖ What assumptions might you make when assessing a patient with mental health and substance use concerns?
- ❖ What impact can MHSU stigma have on healthcare delivery?

Reflection questions:

- ❖ How would you have approached James' care the first time he came in? How would you change your approach to care the second time?
- ❖ How might the overshadowing of MHSU over physical ailments affect patients and practitioners?

Scenario 2: Racial Bias/Religious Diversity

Questions to consider:

- ❖ Why is it important to consider a patient's religion and spirituality when providing healthcare?
- ❖ How do you navigate interactions with patients with divergent religious or cultural beliefs from your own? What steps do you take to ensure objective and ethical care?

Reflection questions:

- ❖ What questions would you want to ask the patient if you found yourself in a situation similar to this scenario?
- ❖ What ethical implications may arise from not asking these questions?



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Scenario 3: Reproductive Inequality

Questions to Consider:

- ❖ What are some of the commonly believed stereotypes about women that may impact the way they access and receive healthcare?
- ❖ How has the medical field underrepresented women's healthcare needs in areas like research, diagnosis and treatment?

Reflection questions:

- ❖ In what ways has the underrepresentation of women's unique healthcare needs in the medical field impacted the way care was provided to Lori?
- ❖ What activities or resources could a healthcare provider access to support the development of recognizing and reducing gendered inequalities?

Scenario 4: Gender and Sexual Diversities

Questions to consider:

- ❖ What are some preconceived notions or stereotypes about sexual activity within the LGBTQ+ community?
- ❖ What impact might these notions have on the care you provide?

Reflection questions:

- ❖ What assumptions can you make about the first doctor's value system? How might this affect the care he provides?
- ❖ Describe three ways in which the first doctor could enhance his understanding of sexually diverse patients.